

EAST MIDLANDS AIRPORT

INDEPENDENT CONSULTATIVE COMMITTEE

GENERAL MEETING

APPROVED Minutes of the Meeting
held at East Midlands Airport
1 July 2016

Present:

Independent Chairman

Mr B Whyman MBE, Ch, JP

Users:

DHL Aviation (UK) Ltd
Consumers' Association/WHICH
Loughborough University

Mr P Hewett
Dr A Manhire
Dr D Gillingwater

Local Authorities:

East Staffordshire Borough Council
Erewash Borough Council
Leicestershire County Council
Nottinghamshire County Council
South Derbyshire District Council

Mr C Smith
Mr R Parkinson
Cllr T Pendleton
Mr A Brown
Councillor J Harrison

Local Groups:

Derbyshire Association of Local Councils
Kings Newton Residents Association
Melbourne Civic Society
Nottinghamshire Association of Local Councils
PAIN - People Against Intrusive Noise
Save Aston & Weston Village Environments (SAVE)
WINGS

Councillor S Jackson
Mr S Leech
Mr N Wright
Cllr B Briggs
Mrs P Beddoe
Mr J Gidlow
Mr I Robertson

East Midlands Airport:

Managing Director
CSR Director
Customer Service and Security Director
Corporate Social Responsibility Manager
Head of External Affairs
Commercial Director
Operations Director
Air Traffic Services Manager
EMA Intern
Minute Secretary

Mr A Cliffe
Mr N Robinson
Mr H Ebison
Ms C Hempson
Mr J Kelly
Mr J Carr
Mr P Morris
Mr P Kay
Ms M Mihaylova
Mrs A Lamin

16/10

APOLOGIES AND DECLARATIONS OF INTEREST

Apologies were received from Dr Jones, Cllrs A Sowter, R Davison, M Males and D Stephenson, Mr P Grimley, Ms C Barker, Mr N Chischniak, Mr C Hobson and Ms B Walker. There were no declarations of interest.

16/11

a. **THE MINUTES OF THE MEETING** held on 4 March 2016 were accepted as a true record.

b. **MATTERS ARISING**

- (i) 16/03 EMA has written to the Secretary of State outlining concerns on drones and lasers and recommending action. It was recommended that Local Councils write independently to the DfT and EMA will liaise with Local Councils. Further information will be advised to ICC members as appropriate.
ACTION: EMA
- (ii) Themed consultation on proposals on the Davis Commission Report is planned for this autumn with a report being produced next year.
- (iii) 16/04 Premium rate telephone numbers: EMA confirmed that general enquiries cost callers 13p per minute and complaints 1p per minute.
- (iv) 16/07 Details of car parking charges were presented to the recent TEP meeting. The financial results for EMA will be available later this month and will be available at the October meeting.
ACTION: EMA
- (v) 16/08b Community Fund
Details of the Community Fund constitution update were available at the meeting. The changes are minimal and reflect best practice. Comments to EMA are welcome but members are reminded that the Community Fund is a stand-alone committee to which members of ICC are nominated. A copy of the proposed revised Constitution is available on request.
- 16/08e Environment
A demonstration of Webtrak will be arranged for a future ICC meeting.
ACTION: EMA

16/12

CHAIRMANS REPORT

- (i) Notification had been received that the Regional Director of the CPRE has again proposed to replace the local representatives to the ICC with a single delegate. EMA and ICC members endorsed their earlier views that the two existing CPRE representatives covering Derbyshire and Nottinghamshire & Rushcliffe have made valuable contributions to the work of the committee and it is considered advantageous to have local representation at ICC. It was noted that there is no CPRE representative for Leicestershire. EMA will consider the situation and respond to the CPRE
ACTION: EMA
- (ii) Details of a complaint received by the ICC Chairman against the complaint processes of the airport were outlined. The issues and the complaint have been resolved satisfactorily. EMA confirmed that spillage reports are investigated immediately.
- (iii) A UKACC working group is considering a new website platform for regional ICC input and have asked for comments and financial contributions towards upgrading the UKACC website to include regional ICC information.

A member said that EMA publishing ICC information could be considered a conflict of interest but it was not clear that a UKACC website would make information more accessible. Members agreed that ICC information should continue to be included on the MAG/EMA website as the most obvious

place where local people look for information, but the menu options be upgraded to make the ICC information easier to find. EMA will take this forward.

ACTION: EMA

16/13

MANAGING DIRECTORS REPORT

Details were reviewed as circulated. In response to members' queries EMA advised an unclear picture following the Brexit vote. No changes are anticipated in the near future and the European Skies Agreement remains pro tem. There are a variety of options and the outlook in relation to passengers and cargo is positive.

A member queried take up on the Dusseldorf service and this has been lower than anticipated but dialogue continues with both Eurowings and other airlines for services into Germany.

A member congratulated EMA that the turbines are now working following many technical difficulties. EMA confirmed that the benefits relate to green energy and details of financial savings are not yet known.

A member said any feedback following the Download Festival would be useful to local councils. There were considerable traffic problems and delays relating to both Download and a major incident on the motorway at the same time which affected EMA services.

EMA confirmed that EMA has capacity for development and aircraft slots that can be used in the event of industrial action by the French ATCs.

A member asked for information on when the water system valves were opened recently. Diseworth in particular experienced problems during recent bad weather and the weekend of the Download Festival. Details will be provided to MENT.

ACTION: EMA

16/14

DHL DEVELOPMENT UPDATE

Peter Hewett updated members on the DHL development. Details covered the aims, vision, project deliverables and volume growth to 2026.

The DHL Service Centre will relocate to the EMA Hub London Gateway will be integrated to the EMA Hub and Customer Services will be relocated to the EMA Hub.

A key challenge throughout the programme to date has been maintaining existing services to customers.

The automated sorting system costing €80m is currently being tested. Relocations will take place between February and April 2017 with project completion scheduled for November 2017.

Capital investment is +€150m, with 2,100 employees and 1,000 parking spaces. Planes are newer, larger, quieter and more efficient, with no overall number of planes in operation. Traffic on service road routes will increase but the routes will be more efficient. Up to 24 flights are operated each night v 20-23 operations twenty years ago.

EMA proposed and DHL agreed to arrange a tour for ICC members when construction is complete. Thanks were expressed to Peter Hewett for the information provided.

ACTION: EMA/DHL

16/15

AIRPORT UPDATE

a. Runway Rehabilitation project

Philip Morris outlined the programme including:

- Project programme and scale – runway 09.27
- Timing
- Upgrade, repair, lighting
- Compliance, Safety and CAA requirements
- Access road
- Involving runway closure, commencing November for seven consecutive weekends

In response to member queries, EMA confirmed contingency plans and risk assessments are in place for the restricted time the runway is closed as well as diversion requirements if necessary. Lights will be replaced in sections to enable use mid-week. The airport/runway will be downgraded to 3 during the period of the project.

b. Traffic statistics – reviewed as circulated

c. Community Relations update – reviewed as circulated
Education Outreach and Business Class Partnership were highlighted.

A member said that the existing Skylink routes which did not cover villages to the east of the airport, made access to EMA difficult for young people and workers who cannot get to the airport for education programmes and employment. EMA confirmed awareness of the issues but said that Skylink services need to be viable and commercial. The member said that EMA should put more pressure on companies. EMA confirmed that services and opportunities are under continuous review.

d. Passenger Services report – reviewed as previously circulated

e. Planning applications – reviewed as tabled
A member confirmed that the NWL Core Strategy Local Plan has now been accepted and is in 6 week consultation.

16/16

DATE OF NEXT MEETING

14 October 2016 at the Airport Administration Building 34

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